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ISTA launches private AI-powered Technical Library in ISTA Digital, opening nearly three decades of transport packaging expertise to members

New member resource is the first application of ISTA's private, protected, and self-hosted AI platform

EAST LANSING, Mich. — The International Safe Transit Association (ISTA), the leading industry developer of pre-shipment performance testing standards for packaged products, today launched the ISTA Digital Technical Library, a new member resource within ISTA Digital that brings ISTA's testing procedures, standards, guidelines and whitepapers together with more than 1,000 technical papers and presentations from industry experts in one searchable place.

The Technical Library is the first application of ISTA's new private and protected, self-hosted AI platform. Rather than searching file by file, members can use AI-generated summaries, a built-in ISTA chatbot and suggested prompts to quickly find and understand the content most relevant to their work.

"For nearly three decades, some of the best thinking in transport packaging has been shared at ISTA events. The Technical Library puts that knowledge, along with our standards and procedures, at our members' fingertips in a convenient, modern way," said ISTA President and CEO A.J. Gruber. "This is an investment in our association and our members. Building our own private, protected AI platform means members can explore this content with privacy, confidence, security and it gives us a foundation for the tools we'll add next."

With content dating back to 1999, the new ISTA Digital Technical Library combines ISTA's core technical documents with community content contributed by industry experts at ISTA events around the world.

Key features of the ISTA Digital Technical Library include:

- **AI-Generated Summaries:** Members can review concise summaries of technical documents and presentations before diving into the full content.
- **Conversational Learning:** A built-in ISTA chatbot lets members ask questions about documents in plain language.
- **Suggested Questions & Prompts:** Related topics and follow-up questions help members discover content they may not have known to look for.
- **Access Anywhere:** The Technical Library works on desktop and mobile devices.

The new library is the latest addition to ISTA Digital, the cloud application ISTA launched in 2024 to help members streamline data collection, collaboration and packaging design.

The Technical Library is available at no additional cost to ISTA members through ISTA Digital. Members can log in or sign up through the ISTA Digital website to access. Organizations interested in membership can learn more at ista.org.

ISTA is headquartered in East Lansing, Michigan, with regional board members located around the globe. ISTA's more than 3,300 member professionals reside in 50+ countries and include more than 700 certified testing labs, 425+ leading brand owners, 625 packaging suppliers, and 300 research and academic institutions and students.

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The **International Safe Transit Association (ISTA)** is a member-based nonprofit that empowers organizations, and their people, to minimize product damage throughout distribution and optimize resource usage through effective package design. Worldwide, ISTA is the most trusted, knowledgeable and respected authority in predictive package-performance testing and design standards, helping its members develop more effective packaging to withstand the ever-changing risks of the global distribution environment. For more information, visit www.ista.org.